



How does the welfare ticket work?

- The first step is the issuing of a personalized customer card by the responsible social service department.
- Only after presenting the personalized customer card is it possible to purchase bus tickets (single tickets, day tickets or 7-day tickets).
- The discounted tickets are only valid in connection with the personalized customer card (non-transferable)

What does the welfare ticket offer?

- The welfare ticket offers a 50% discount on the full price of the standard VBB fares for bus services provided by the VTF bus company.
- It secures the mobility of socially disadvantaged people living in the Teltow-Fläming district.

Who is entitled to receive a welfare ticket?

- Recipients of social security (ALG II) OR
- Recipients of welfare benefits (SGB XII: Subsistence payments and basic social income in old age and in cases of reduced earning capacity) OR
- Recipients of benefits from the Asylum Seekers Benefit Act (Asylbewerberleistungsgesetz - AsylbLG)



In which public transportation is the welfare ticket valid?

The welfare ticket is valid in the following bus lines of the bus company Verkehrsgesellschaft Teltow-Fläming mbH:

600, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 716, 717, 718, 719, 720, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 763, 764, 765, 766, 768, 769, 770, 771, 772, 773, 774, R775, R777, 792, 793, 794, 797

For which means of public transportation is the welfare ticket **not** valid?

- The following bus lines:
618, 619, 621, 729, 789, 790, 791, 795, 796
- Trains of Deutsche Bahn AG, ODEG and S-Bahn Berlin



Where can I obtain the customer card?

Recipients of social security (ALG II)

Entrance area of the local Job Center:

- 15806 Zossen, Marktstraße 3-5
- 14943 Luckenwalde, Zinnaer Str. 28a-32

Recipients of benefits according to SGB XII or Asylum Seekers Benefit Act (AsylbLG)

District Administration (Kreisverwaltung) Teltow-Fläming
Sozialamt (social service department)
Am Nuthefließ 2
14943 Luckenwalde

Additional requirements:

- The customer card is only issued when you actually receive benefits.
- You need a current passport-sized photograph.



Validity:

- According to the current appropriation period
- Expires automatically with the last appropriation month
- Needs to be extended by applying for continuation of benefits
- The customer himself is exclusively responsible for the extension of his or her customer card

**The customer card is NOT the bus ticket!
The customer card and the welfare ticket are not transferable!**

Impressum

Herausgeber: Landkreis Teltow-Fläming
Redaktion: Sozialamt
Stand: 10/2015
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Landkreis Teltow-Fläming, Sozialamt (social service department)

Am Nuthefließ 2, 14943 Luckenwalde
E-Mail: sozialamt@teltow-flaeming.de

Hilfe zum Lebensunterhalt (subsistence payment for living expenses)

Frau Rhode: 03371 608 3316

Asylbewerberleistungsgesetz (Asylum Seekers Benefit Act)

Frau Schwarze: 03371 608 3312

Opening hours:

Monday 9 to 12 and 13 to 15
Tuesday 9 to 12 and 13 to 15
Thursday 9 to 12 and 13 to 17.30
Friday 9 to 12

Jobcenter Teltow-Fläming, Zossen

Marktstraße 3-5, 15806 Zossen
E-Mail: Jobcenter-Lk-Teltow-Flaeming@jobcenter-ge.de

Jobcenter Teltow-Fläming, Luckenwalde

Zinnaer Straße 28a-32, 14943 Luckenwalde
E-Mail: Jobcenter-Lk-Teltow-Flaeming@jobcenter-ge.de

Opening hours:

Monday 8 to 13
Tuesday 8 to 13 and 14 to 16
Thursday 8 to 13 and 14 to 18
Friday 7.30 to 12.30



The welfare ticket

Information für recipients of social security in TF